



CCHP and the Sardelis Family

Lisa Sardelis is a single mother of two children with disabilities. Amara is non-verbal and is diagnosed with Autism, seizure disorder and a congenital disorder. Max is non-verbal, legally blind and has a developmental disability as well as physical limitations.

Amara and Max both receive multiple services and both use wheelchairs.

When the Central Community Health Partnership (CCHP) care coordinator met with the Sardelis family, Lisa was doing her best to attend doctors' visits and connect with many school-based and healthcare providers. While working with DPH (Department of Public Health) to arrange services and supports, Lisa was often the main source of information for providers and specialists.

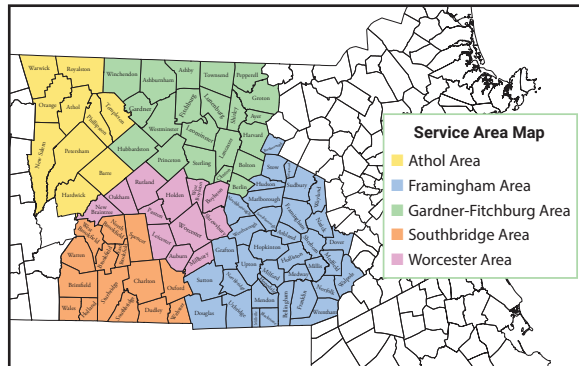
The CCHP care coordinator quickly assessed the needs of the family and developed a detailed, person-centered Care Plan for each child. This plan included the children's needs, providers and goals.

The care coordinator also made sure that the family had medical equipment needed to support the children's daily needs.

By helping to coordinate the needs of both Amara and Max at the same time, CCHP has made a big impact on Lisa and her children.



Together we work as partners with you, your family/caregivers, and your medical providers to coordinate care for better health and wellness. We believe everyone should have the chance to reach their highest potential and to be healthy, active members of the community. We want to help you reach this goal.



centralchp.org

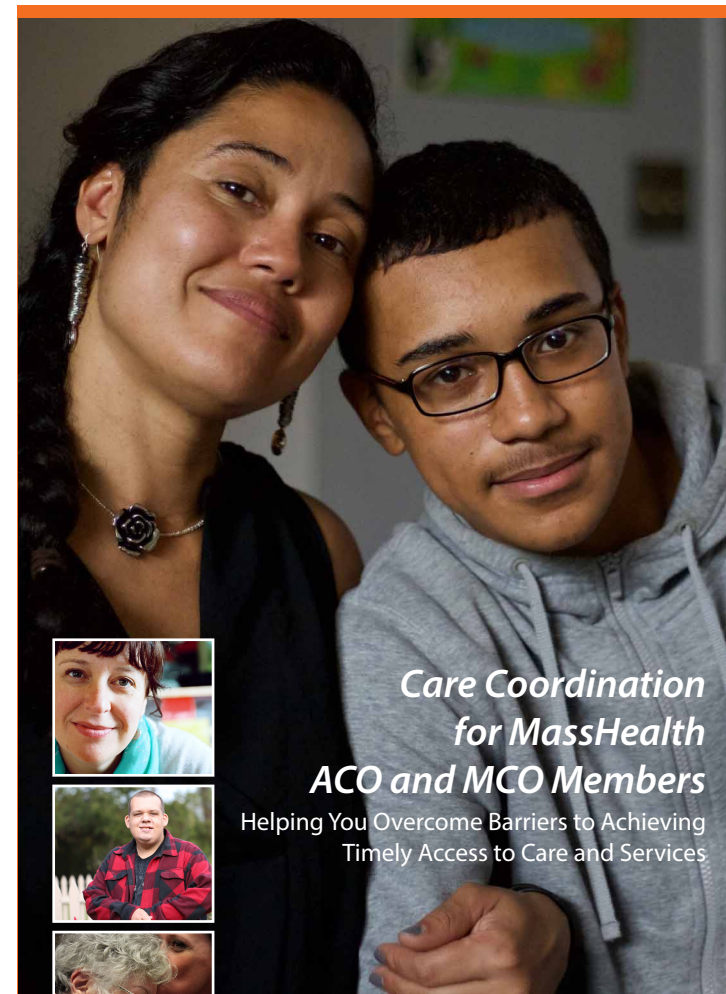
For general information
visit centralchp.org
or email us at info@centralchp.org

For ACOs and Physician Offices:
to make a referral



Central Community Health Partnership

Behavioral Health and Human Services



*Care Coordination
for MassHealth
ACO and MCO Members*

Helping You Overcome Barriers to Achieving
Timely Access to Care and Services

centralchp.org

Who We Are

Central Community Health Partnership (CCHP) is a program of Open Sky Community Services. We partner with Venture Community Services, Elder Services of Worcester Area and the Center for Living and Working. Our partners have come together to serve you with MassHealth funded care coordination services.

Our team includes licensed clinical care managers, registered nurses and care coordinators – all working together to help doctors and patients like you.



Responsive | Accountable | Expert

**Extensive knowledge
of local community resources in
Central Massachusetts**

Our Role

Our role is to:

- Understand your needs
- Support you to help you set your health goals
- Connect you to services to help you with your needs

The goal is to help you have good health, wellness and recovery. These services are free of charge to you, because they are included in your MassHealth benefits.

We are easy for you to access:

- **We can meet you wherever you are** – in your home, in the hospital, in your neighborhood, at a shelter, at a restaurant or diner – wherever you choose.
- **We speak your language**, or we will provide interpreter services.
- **We will learn what's important to you** – What are your strengths? What works best for you? What are your goals and needs for your health?
- **We will connect you to services and supports** and ensure open communication with your trusted health care provider.
- **We will provide coaching and support** on health and nutrition.
- **We can connect you to community resources** to help you with nutrition, housing, employment, and educational resources.
- **We take a team approach** to work closely with your doctor and other trusted providers on your care team.
- **We continue to work with you until your goals are met.** We are able to respond quickly if there is a change due to family crisis, sudden illness, or change in employment or benefits.



A Guide to Eligibility

Behavioral Health Community Partner Services (BHCP)

- *MassHealth member connected with an ACO or MCO*
- *18 - 64 years old*
- *Have one or more of the following:*
 - Behavioral health or substance use recovery needs
 - Multiple medical health conditions in addition to behavioral health needs
 - Have ACCS (Adult Community Clinical Services) and/or Department of Mental Health (DMH) Involvement

LTSS Community Partner (LTSS-CP) Services Eligibility

- *MassHealth member connected with an ACO or MCO*
- *3 - 64 years old*
- *Have one or more of the following:*
 - Traumatic brain injury or cognitive impairments
 - Physical disability or multiple medical conditions
 - Intellectual or developmental disability including Autism